



## Parkdale Village BIA Member's Package

# ABOUT YOUR BIA

A Business Improvement Area (BIA) is an association of commercial property owners and tenants within a defined area who work in partnership with the City to create thriving, competitive and safe business areas that attract shoppers, diners, tourists, residents and new businesses. The Parkdale Village BIA was established in 1978 and represents the vibrant commercial strip along Queen Street West from Dufferin Street to Roncesvalles Avenue.



## OUR MISSION

The Parkdale Village BIA is committed to improving and promoting the Parkdale Village area through investment and advocacy to maintain its position as one of Toronto's unique destinations for shopping, business, and experiencing diverse culture and entertainment.



Parkdale Village BIA Boundaries

## BIA PROMOTIONS & EVENTS

The PVBIA promotes your business or organization through our web directory, monthly newsletter and active social media accounts. In addition to our branded balloons and bags, we also produce and distribute community brochures and support and sponsor a number of community events.

**The BIA Community Festival & Event Fund** supports local events by providing funding, access to event equipment, helping navigate city application processes or Sidewalk Sale permits. If you have a local event within the BIA that you would like to submit, please visit our website to fill out a Request for Funding Application form. If you have a Parkdale Village event you would like us to help promote, **simply tag us online via Facebook, Instagram or Twitter and we will review that request.**

### FEBRUARY

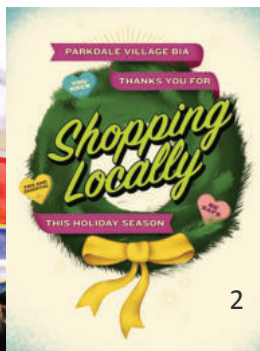
#### **'Parkdale Village Anniversary' Campaign**

Celebrate the 143rd anniversary of Parkdale becoming a village by sharing stories, photos and memories. Use **#proudlyparkdale** and **#parkdalelove** to follow along.

### NOVEMBER

#### **'Shop Local This Holiday Season' Campaign**

This campaign encourages shoppers to support local businesses during the holiday season. In addition to our subway and bus shelter advertising and poster campaign we promote shopping local across our web and social media platforms. **Let us know if you have a holiday sale or deal we can share!**



## SERVICES & RESOURCES

The Parkdale Village BIA can assist you in exploring local services, resources and programs for your organization or small business such as workshops, seminars, grants, and marketing expertise.



### GRAFFITI REMOVAL & CLEAN STREETS

As a membership benefit we pay for and manage bi-weekly removals of over 600 instances of graffiti each year from building facades, including yours. Additionally, in 2022 the BIA will continue to expand its Clean Streets program, which now includes weekly year round street cleaning. **Let us know if your building requires attention.**



### FAÇADE IMPROVEMENT

A grant is available in February through the City of Toronto for members wishing to renovate or restore commercial building façades. Or maybe you're interested in having a mural installed to counteract vandalism and promote Parkdale arts and culture?

**For application and details contact us!**



### GROUP INSURANCE

Our BIA and Pyramid Wealth Management Inc. have worked together to offer you customized business financial plans for our members. This includes health and dental benefits for individuals and families, Employee Benefit Plans for your company, Key-Person Insurance, Retirement Plans or custom plans. **Contact us for more information.**



### NAVIGATING CITY SERVICES

Need a license or permit? Questions about your Property Tax Assessment? Want to get money back for reducing your energy use? The BIA is here to help you navigate City processes and take advantage of its resources, services, and incentive programs.

**Let us know how we can help you.**

Find out more about BIA resources online  
[www.parkdalevillagebia.com](http://www.parkdalevillagebia.com)

# STREETSCAPE & BEAUTIFICATION PROGRAMS

The Parkdale Village BIA funds and manages a number of beautification projects and assets in the area including 32 Parkdale branded banners, 21 decorative bike posts, the Peace Monument and 7 floral gardens including the newly renamed Parkdale People & Pollinators Peace Garden, in Honour of Parkdale's Black Communities.



## FLORAL PROGRAMS

We continue to manage the installation, watering and maintenance of 180+ floral assets including sidewalk planters and gardens. **Let us know if these assets require maintenance.**



## PEDESTRIAN LIGHTING

As part of our mandate to create an attractive and safe experience for residents, shoppers and visitors, the BIA has installed over 40 pedestrian lights along Queen Street West and side streets in Parkdale Village. **Please report damage or maintenance to our office.**



## MURALS & PUBLIC ART

Parkdale's public art is an attractive display of community pride and local talent. Most recently, the BIA worked with local artists to add 8 new murals on Bell utility boxes and regularly supports new mural projects to beautify the neighbourhood.

**Let us know if you would like to have a mural installed in your laneway or on your building!**

*Don't forget to tag us in your posts! [@ParkdaleVillage](#)*



# EMERGENCY & COMMUNITY SAFETY CONTACTS

## Is there an emergency?



Crime in Progress  
or Suspect Nearby



Medical Emergency\*  
or Drug Overdose



Hate Crime,  
Intimate Partner  
Violence, or  
(Sexual) Assault



Fire

**CALL  
911**

## Does someone need help?



Displacement

**Streets to Homes TO  
Street Outreach**  
Call 3-1-1  
or 416 338 4766



Mental Health Crisis



Substance Use  
Support and Supplies

**Gerstein Centre  
Mental Health Crisis Line**  
416 929 5200

**Parkdale Queen West  
Community Health Centre  
Harm Reduction Outreach**  
Learn more about Programs  
and Services at: [pqwchc.org](http://pqwchc.org)

## Do you need to file a report?



Theft



Vandalism,  
Property Damage



Fraud

**Toronto Police Services**  
416 808 2222  
or file online at  
[torontopolice.on.ca/core/](http://torontopolice.on.ca/core/)

## Do you have an ongoing issue?



Nuisance Issues



Noise Complaints



Trespassing

**NORTH side of Queen**  
**11 Division**  
**Toronto Police Services**  
416 808 1100

**SOUTH side of Queen**  
**14 Division**  
**Toronto Police Services**  
416 808 1400

\*Nearest Hospital: St. Joseph's Health Centre  
30 The Queensway 416 530 6000

## WHO SHOULD I CALL?

There are a number of local resources available to help you respond to both emergency and non-emergency situations you may encounter while doing business in Parkdale. When you contact the right service agency you help improve the efficiency of local resources to better address community challenges.

**Thank you for doing your part.**

## OTHER CONTACTS

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### HAVE A QUESTION FOR US?

For questions related to streetscape maintenance, business resources, navigating City services, or marketing and events.

**Parkdale Village  
Business Improvement Area**  
1313 Queen St. West, Toronto  
416 536 6918  
[director@parkdalevillagebia.com](mailto:director@parkdalevillagebia.com)

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### HAVE A SERVICE REQUEST?

For City waste collection, street and sidewalk maintenance, damaged garbage bins, water main breaks, tree removal or comments/complaints.

**311 - Toronto at your service**  
Call 3-1-1  
[311@toronto.ca](mailto:311@toronto.ca)  
Tweet: @311toronto

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### QUESTIONS ABOUT YOUR COMMUNITY?

For concerns or feedback on local development, community issues, or city planning.

**Ward 4  
Parkdale-High Park  
Councillor Gord Perks**  
416 392 7919  
[councillor\\_perks@toronto.ca](mailto:councillor_perks@toronto.ca)





## Connect with your BIA!

Visit our website to learn about community projects,  
find a local business, or learn how to get involved and  
**Join our Board of Directors!**

[www.parkdalevillagebia.com](http://www.parkdalevillagebia.com)



@ParkdaleBIA



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